## Mapping out a Fully Fledged File Handling Infrastructure

Are you launching an app with lots of user-submitted or product content?

Here's a high-level overview of a fully fledged infrastructure for receiving, processing, and delivering files.

## **Engineering time**

Up to 2-3 years to build the whole infrastructure from scratch.

## Maintenance

Up to 50 hours of engineering time per year.

## Possible metrics

- · Time to market
- · Resilience, uptime and downtime
- New bugs over time
- Engineering and operational costs

Upload signing

- Net Promoter Score
- · Number of support tickets
- Web performance metrics

| Uploads                   |                                |  |                        |  |                     |  |  |  |
|---------------------------|--------------------------------|--|------------------------|--|---------------------|--|--|--|
|                           |                                |  |                        |  |                     |  |  |  |
| File types                |                                |  |                        |  |                     |  |  |  |
|                           | Audio files                    |  | Documents              |  | Any others          |  |  |  |
|                           | Video files                    |  | GIFs                   |  | Crazy large files   |  |  |  |
|                           | Image files                    |  | ZIPs                   |  |                     |  |  |  |
|                           |                                |  |                        |  |                     |  |  |  |
| UX                        |                                |  |                        |  |                     |  |  |  |
|                           | 3rd party sources like Dropbox |  | Image compression      |  | Lazy uploads/proxy  |  |  |  |
|                           | or Instagram                   |  | Cross-browser UX       |  | I18n and L10n       |  |  |  |
|                           | Dev experience                 |  | Cross-platform UX      |  |                     |  |  |  |
|                           | User experience                |  |                        |  |                     |  |  |  |
|                           |                                |  |                        |  |                     |  |  |  |
| Performance and security: |                                |  |                        |  |                     |  |  |  |
|                           | Encryption                     |  | Multiupload            |  | Monitoring          |  |  |  |
|                           | Upload acceleration            |  | Multipart uploads      |  | Large files         |  |  |  |
|                           | Resumable uploads              |  | Malware protection     |  | Custom validation   |  |  |  |
|                           | Error handling                 |  | Network issue handling |  | File shrinking upon |  |  |  |
|                           | Multiupload                    |  | Timeout handling       |  | upload              |  |  |  |

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| Performance:  Scalability Compliance Encryption Performance Dev experience                                 |  | Backup<br>Management<br>Search<br>Durability                   |  | Monitoring<br>Metadata handling<br>Availability<br>Automation                               |  |
|------------------------------------------------------------------------------------------------------------|--|----------------------------------------------------------------|--|---------------------------------------------------------------------------------------------|--|
| Security:                                                                                                  |  |                                                                |  |                                                                                             |  |
| HIPAA etc. compliance                                                                                      |  | Signed URLs                                                    |  |                                                                                             |  |
| Processing                                                                                                 |  |                                                                |  |                                                                                             |  |
| Performance and security:                                                                                  |  |                                                                |  |                                                                                             |  |
| <ul><li>Virus checking</li><li>Malware checking</li></ul>                                                  |  | Explicit content checking Async processing                     |  | DDOS                                                                                        |  |
| Content insights:                                                                                          |  |                                                                |  |                                                                                             |  |
| <ul><li>Color recognition</li><li>Face and object recognition</li><li>Identity check</li><li>OCR</li></ul> |  | Object tagging Trend analytics Spike prediction Categorization |  | Duplication checks Similarity checks Advanced external APIs Smart cropping                  |  |
| Content optimization:                                                                                      |  |                                                                |  |                                                                                             |  |
| <ul><li>Image compression</li><li>Video encoding</li></ul>                                                 |  | GIF to video<br>Monitoring                                     |  | Al-based compression Conversion to next-gen formats                                         |  |
| Content processing:                                                                                        |  |                                                                |  |                                                                                             |  |
| <ul><li>Image enhancement</li><li>Video enhancement</li><li>Doc conversion</li><li>Upscaling</li></ul>     |  | Cropping<br>Watermarks/Overlays<br>Thumbnails                  |  | RGB ←→ CMYK Filters Text extraction                                                         |  |
| Delivery                                                                                                   |  |                                                                |  |                                                                                             |  |
| Performance:                                                                                               |  |                                                                |  |                                                                                             |  |
| <ul><li>Efficiency</li><li>Global presence</li><li>Monitoring</li></ul> Security:                          |  | Resilience<br>Cost effectiveness<br>Precision                  |  | Auto format switch (e.g. WebP,<br>GIF to video)<br>Auto size detection<br>Network detection |  |
| Access control                                                                                             |  | Security                                                       |  | Audit                                                                                       |  |
| Encryption                                                                                                 |  | Attack protection                                              |  | HIPAA etc. compliance                                                                       |  |