Guidelines and Policies for Visiting the Museum

Please note there is a separate policy for school groups on the tour page of the website.

- By entering our campus you agree to follow SAMA's rules, policies, and the direction of staff members. Failure to do so may result in being asked to leave, without a refund.
- Feel free to look, gaze, or linger, but do not touch any works of art—fingerprints leave behind damaging oils. Keep your hands to yourself and walk carefully so you do not bump something accidentally.
- Visitors must stay at least twelve inches away from labels, display cases, and gallery wall surfaces.
- Non-professional, souvenir photography and video is permitted in the Museum unless otherwise noted. Flash photography, tripods, stabilizers, and selfie sticks may not be used in the galleries. Please click here for our full photography policy (https://www.samuseum.org/photography-policies/).
- Children 12 and under must be accompanied by an adult.
- Leave coats, backpacks, and large bags in your vehicle.
- Only graphite pencils (no colored pencils) may be used in the galleries.
- No food, drink, gum in the Museum. Smoking is not permitted in the Museum or on campus.
- Service animals are permitted in the Museum. Pets are not permitted on the Museum campus.
- Weapons are not permitted on the Museum campus or in the building with the exception of law enforcement.
- To ensure a safe and comfortable experience for all, please note that appropriate attire including shoes and shirts is required.
- Think twice before making or receiving cell phone calls in the Museum—it is a distraction to others.

Please note: A visit to SAMA constitutes an agreement by the participant and/or the parent or guardian to authorize the Museum to photograph or film participants and/or their artwork from time to time, without compensation, for possible use in publicity, website, and marketing efforts.

To ensure a positive experience for all, we reserve the right to revoke admission in the following cases:
- Engaging in aggressive behavior; using abusive or sexual language or engaging in any other form of verbal or sexual harassment; making threats; or resorting to physical assault.
- Failing to comply with staff instructions.
- Exhibiting any behavior that jeopardizes the care or safety of our visitors, staff, or the objects on display.