



1/6/20

ACTION ITEMS:

- The annual **Bright Horizons**® Family Satisfaction Survey is officially open! Our annual family survey is very important in helping us gather your thoughts and comments about how we can better meet your family's needs. Please take a few minutes now to [complete the survey](#). It will remain open until January 31st. Your answers are confidential and we appreciate your honest feedback. We take our commitment to your child's care and education very seriously, and we want to make sure we're doing everything we can to give your family the best quality care, education, and environment. Thank you in advance for your participation. We look forward to hearing what you have to say!
- The JCCC is committed to the excellence of our teaching staff and, as a result, we have an in depth on-boarding process. In order to help our new hires assimilate well, they wear a different color shirt than the rest of our staff for their first 2 weeks. This allows parents and existing staff to easily recognize them and provide guidance when necessary. We have previously had our new hires wear yellow shirts but will be transitioning to white shirts over the next month or so.

MENU:

- January Menus are available via the link in the Monday Memo as well as in hard copy at the Sign-In Kiosks.
- Menus are posted on our website at www.brighthorizons.com/chickfila. You can find them under the *For Our Parents* heading.

CENTER HAPPENINGS:

- **1/13/20** House-Specific All Parent Partnership Meetings
- **1/20/20** JCCC **CLOSED** in observance of Martin Luther King, Jr. Day
- **2/3/20** House-Specific Parent Representative Meetings
- **2/14/20** "GOGO" Valentine Event
- **2/17/20-2/21/20** School Age Winter Break Camp

STAFFING:

- Our Staff Bio Sheet gets updated as new pictures are taken during new employee orientation. This is the sheet which holds the past 3 months of JCCC new hires. All of our staff members can be seen on our JCCC website. Pictures are updated as they are scheduled with our photographer.
- Please follow the link in the Monday Memo for an updated Staff Bio Sheet.

DID YOU KNOW?

- *Questions* surrounding the waitlist? Ask for a one-on- one meeting with Amber Roehm, Enrollment Manager at amber.roehm@brighthorizons.com.
- You can access many documents via the center website:
 - Go to www.brighthorizons.com/chickfila
 - Click on the heading For Our Parents
 - Review all of the documents provided.
 - Monday Memos pertain to the current month
 - Menus pertain to the current week
 - Meeting minutes remain for 2 months
- General documents last through the end of the calendar year

Thank you for your partnership!

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