

HOLLYWOOD BOWL 2019

GUIDE TO ACCESSIBLE PARKING

All accessible parking and seating can be purchased at 323 850 2125

THERE ARE TWO ON-SITE PARKING LOTS WITH ACCESSIBLE PARKING:

Please note: All Hollywood Bowl parking is extremely limited, subject to availability, and may sell out, including accessible locations.

1. LOT A - ACCESSIBLE PARKING: \$40*

12 accessible spaces near the West Gate. Parking entrance is on Highland Ave. at Pat Moore Way (across from electronic marquee).

2. LOT B - ACCESSIBLE PARKING: \$22*

38 accessible spaces adjacent to accessible path to The Plaza. Electric cart service to and from the lot is available. Parking entrance is on Highland Avenue at Odin St. Only one-third of all accessible parking in Lot B is allocated for presale (pre-sale price: \$21, fees may apply). The remaining two-thirds will be available the evening of the concert on a first-come, first-served basis.

ORDER YOUR PARKING PASS IN ADVANCE

Place your order by calling 323 850 2125 (fees apply).

IMPORTANT PARKING INFORMATION:

Please be advised that LAPD and DOT traffic officers monitor our accessible parking lots from time to time. To avoid a citation, we recommend that you bring your DMV-issued Disabled Person (DP) identification along with a current displayed DP placard, or your corresponding paperwork issued by the DMV for your vehicle's DMV-issued DP or Disabled Veteran (DV) license plate. You are personally and solely responsible for any citations issued by an LAPD or DOT traffic officer on your vehicle.

IF ACCESSIBLE PARKING IS SOLD OUT, THERE IS AN ALTERNATIVE:

Hollywood & Highland, located at 6801 Hollywood Blvd.

Round trip shuttle cost: \$6 per person or free with valid Metro TAP Card (concert date only). Travel must have occurred within the last two hours (via bus or subway). Park at Hollywood & Highland and take a shuttle to and from the Bowl. Enter parking structure from Highland Ave. or Orange Dr. Parking is \$2 for up to 2 hours with validation from participating shops, restaurants, and night clubs. \$1 for every 15 min. thereafter. Daily maximum is \$15. The parking structure is open 24 hours a day, 7 days a week.

OPTIONS FOR FUTURE BOWL VISITS:

1. **Pre-purchase your accessible parking** when you buy tickets for your accessible seats. Pre-purchase Lot B tickets and save \$1 (fees may apply). By phone: 323 850 2125. All parking is subject to availability.

2. **Arrive early at the Bowl**, particularly if you do not pre-purchase parking, to increase the likelihood that parking will not be sold out in both of the accessible lots. We recommend that you arrive at least two hours prior to your concert. Parking lots open four hours prior to show time.

3. Use one of our convenient Park & Ride locations or one of our Shuttle lots to get to the Bowl. Log on to hollywoodbowl.com/gettinghere or call 323 850 2000 to find a location near you. All Shuttle and Park & Ride lots are accessible.

ADDITIONAL INFORMATION:

Please visit our website to find out more about the Hollywood Bowl's accommodations for patrons with disabilities: hollywoodbowl.com/accessible or call 323 850 2000.

COMMENTS?

Please write to ADA Compliance Officer
Los Angeles Philharmonic
151 S. Grand Avenue
Los Angeles, CA 90012

* Parking prices may vary, depending on concert presenter. Call 323 850 2125 for lease event prices

ACCESSIBILITY INFORMATION/SALES:

hollywoodbowl.com/accessible / 323 850 2125

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PATRON ACCESS ASSISTANCE SERVICE (PAAS)

Patron Access Assistance Service (PAAS) provides electric cart transport and wheelchair escort for patrons with disabilities. The electric cart pickup is located near the accessible parking in Lot B. Wheelchair assistance may be arranged in the Box Office plaza with a PAAS team member. Electric cart pickup is available prior to and after the concert. Post-concert use of the cart service may involve a wait time, as the carts cannot readily make return trips against the flow of traffic.

The Bowl offers wheelchair escorts upon request on a first-come, first served basis on the night of the event. The Bowl does not supply loaner or rental wheelchairs.

A PAAS team member will assist patrons with disabilities from the entrance gates to their seats, to the door of the restroom, to the Operations Office, or to the first aid station.

For guests who wish to transfer to a seat from their wheelchair, we will store your wheelchair or other mobility device at the west entrance of Promenade 1 or east entrances of Promenade 2 and 3 with house staff. The PAAS team cannot assist patrons transferring in and out of mobility devices. Patrons may make arrangements with PAAS to have the wheelchair returned at the end of the event, or any other time you request.

Following the performance, wheelchair escorts and electric cart service are available, although you may experience a wait time. Patrons who are assisted with wheelchairs by PAAS prior to the event will be automatically assisted out at the conclusion of the performance unless specified otherwise. Electric cart pickup service following the performance departs from the West Gate, Box Office plaza, and picnic area 5 (east of Promenade 3).

SERVICE ANIMALS

Service animals are defined as dogs that are individually trained to do work or perform tasks for people with disabilities. The work or task a dog has been trained to provide must be directly related to the person's disability. Dogs whose sole function is to provide comfort or emotional support do not qualify as service animals under the Americans with Disabilities Act (ADA). Emotional support animals, comfort animals, and therapy dogs are not service animals under Title II and Title III of the ADA. This also applies to other species of animals, whether wild or domestic, trained or untrained. 28 C.F.R. § 36 (2010).

If a service animal behaves in an unacceptable way and the person with a disability does not control it, the Hollywood Bowl will not allow it onto the premises. Uncontrolled barking, jumping up on people, and running away from the handler are examples of unacceptable behavior. The Hollywood Bowl has the right to deny access to a dog that disrupts our operations. The Hollywood Bowl will exclude a service animal when its behavior poses a direct threat to the health or safety of others. 28 C.F.R. § 35.136.

The ADA requires the service animal to be under the control of the handler. This can be by means of a harness, leash, or other tether. The animal must be housebroken. The Bowl is not required to provide for the care or supervision of a service animal, including cleaning up after it. 28 C.F.R. § 36.302.

For more information, see the Americans with Disabilities Act, Title 28 Code of Federal Regulations, Pt. 3536. 2010 ed.