



RE: Family WAIT LIST ACTION ITEM – Please read

Thank you for your patience as we continue construction on our JCCC Expansion Project. We are nearing the end of our build and have an update for families on the waitlist. Please refer to our center website and the section For Our Parents for documents containing meeting minutes and specific details about the current status of the building.

We have a **projected opening date of May 20, 2019**. What does that mean for you?

- For Families that have a requested start date between now and the projected opening date of May 20, 2019, you will need to seek alternative care arrangements.
  - Effective March 1, 2019 there is a new program called Encompass that may be of support as you seek alternate care. The Encompass program has a Back-Up Care component which includes a number of uses in a partnering center as well as vetted sitter services through Sitter City.
  - A staff-wide email will go out about this program and provide you additional details on enrollment and service availability.
- For Families that have a requested start date from May 21, 2019 and beyond you do not have to do anything.
  - Our regular process will apply and we will reach out to you within the timeframe listed in your initial email. Please refer to that document for our availability and orientation notification process.
- Still have questions? Please reach out to Miriam Knight our Enrollment Manager at [Miriam.knight@brighthorizons.com](mailto:Miriam.knight@brighthorizons.com) or 404-761-2323.

We look forward to serving you in the near future and thank you for your continued interest in the Jeannette Cathy Children's Center.

Sincerely,

Miriam Knight  
Enrollment Manager  
Jeannette Cathy Children's Center

