

TERMS & CONDITIONS

QUOTATIONS

A booking is considered tentative once Goody Twos have produced a function quotation. Tentative bookings will be held for a period of fourteen days. After this time tentative bookings may automatically be cancelled and reallocated to other enquiries without further consultation.

BOOKING CONFIRMATION

A tentative booking will be confirmed upon written confirmation of quotation and receipt of deposit. Minimum deposit requirements are 50% of applied minimum food & beverage spend. Booking confirmations and deposits received more than fourteen days after quotation are subject to Goody Twos confirming date and venue availability.

CANCELLATION POLICY

Any cancellation of a function must be communicated in written form. Cancellation of a confirmed function will result in the forfeiture of the paid deposit. Any cancellations made within a zero-fourteen day notice period will incur a charge of 100% of the anticipated food & beverage spend.

FINAL DETAILS

Final function details must be arranged at least fourteen days prior to the function date. Goody Twos cannot guarantee the provision or availability of menu or service items submitted after this time.

CONFIRMED ATTENDANCE

The guaranteed minimum number of guests attending must be confirmed seven days prior to the function. Decrease in function attendance cannot be accepted after this time. Every effort will be made to accommodate increases in attendance up to two days prior to the function.

PAYMENT

Full payment is required seven days prior to the function via eft, cash or credit card. Credit card details are required to secure all bookings and details will be retained until settlement of your final account. Public holiday surcharge of 25% will be applied to the total account for any function falling on a designated public holiday. Functions extending into a public holiday may be subject to a portion of this surcharge pending service requirements.

MINIMUM SPENDS

The minimum spend is based on food and beverage only and is not inclusive of the venue hire or any other subsidiary items. If the total charge of food and beverage does not meet the required minimum spend as per the agreement, an additional venue hire will apply to adjust the shortfall. There is no refund or credit issued if in the event there is a drop of numbers or the bar tab is not reached.

PRICING

Prices are current at the time of quotation however are subject to change based on market fluctuations. All prices shown are inclusive of GST.

PRODUCT AVAILABILITY

Goody Twos reserve the right to substitute food, beverage or service items, in consultation with the client, when issues arise regarding product availability or supply.

DECORATION AND SIGNAGE

Any external decoration or signage must be approved by Goody Twos management prior to the event. Any delivery of items must be approved and arranged in accordance with operating hours.

CAKEAGE & BYO

Goody Twos does not permit external food or beverages to be consumed within the venue. Any requests for cakes must be communicated prior to the event and approved by management.

INSURANCE

The venue will not accept responsibility for the loss or damage to any equipment or personal belongings left prior to or after a function.

DAMAGES

Clients are financially responsible for any damage to the building, furniture, fixtures and fittings prior to, during and after the event caused by the client. Clients are also responsible for any damage caused by their guests or outside contractors, prior to, during and after the event.

LIQUOR ACT

Under WA law, all guests under the age of 18 must be accompanied by their legal guardian and supervised at all times. All guests must be 18 or over to consume alcohol and are expected to provide legal identification when necessary.

RESPONSIBLE SERVICE OF ALCOHOL

Goody Twos abides by WA guidelines on responsible service of alcohol as per our house policy. The venue reserves the right to refuse the service of alcohol to any patron deemed to be showing signs of intoxication.