



1/14/19

ACTION ITEMS:

- The annual Parent Satisfaction Survey is live! We greatly appreciate and welcome feedback on how we can better serve you. Please refer to the link in the Monday Memo email for details and information on how to be included in the prize drawing.

MENU:

- January Menus are available via the links in the Monday Memo as well as in hard copy at the sign in kiosks.
- Menus are posted on our website at <http://www.brighthorizons.com/chickfila>. You can find them under *For Our Parents*.

CENTER HAPPENINGS:

- **1/2/19 – 1/31/19** Parent Satisfaction Survey is open
- **1/14/19** Lincoln Families Meeting @ Greenbriar III (**Meeting for JCCC Lincoln Families Only**)
- **1/21/19** JCCC will be CLOSED in observance of MLK Day. We will resume normal operating hours on Tuesday 1/22/19
- **2/4/19** All Parent Family Partnership Meeting @ Greenbriar III

STAFFING:

- As our staff get pictures taken and after orientation, we will update our Staff Bio sheet. As a reminder this is a sheet that only holds the past 3 months of new hires. All of our staff members can be seen on our JCCC website. Pictures are updated as they are scheduled with our photographer.
- Please follow the link in the Monday Memo for an updated Staff Bio Sheet.

DID YOU KNOW?

- Starting in January, we will be transitioning to a new method of managing carpool and alternative pick up arrangements. We will begin using a program called “Pikmykid” which will allow us to increase the safety of your child during pick up and will help you stay informed on all pick up activity. Please refer to the link in the Monday Memo email for instructions on downloading and registering in the app. If you have any technical issues when registering, please contact support@pikmykid.com. **A pilot period will begin on Monday, January 14th**. We will be using this time before the new building opens to work out any kinks and make sure everything flows well.
- *Questions* surrounding the waitlist? Ask for a one on one meeting with Miriam Knight, Enrollment Manager, at miriam.knight@brighthorizons.com.
- Another phase of our expansion has begun in Building B. In an effort to improve the quality, size and number of staff spaces on our campus, Building B will undergo several improvements. We understand that some of these improvements may cause a temporary inconvenience and for that we apologize. If you have any other questions or concerns, please be sure to reach out to your center director or executive director.
- Updated Parent Representative list can be found on the center website.
- You can access many documents via the center website:
 - Go to www.brighthorizons.com/chickfila
 - Click on the heading For Our Parents
 - Review all of the documents provided.
 - Menus stay for the month they represent
 - Meeting minutes stay for the month the meeting took place
 - General documents last through the end of the calendar year

Thank you for your partnership!

*Kind Regards,
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