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Emailjmao1@inside.artcenter.eduLocationPasadena, California (Willing to relocate)

EDUCATION BACHELOR OF SCIENCE, INTERACTION DESIGN ArtCenter College of Design | Pasadena, California

EXPERIENCE

UX DESIGN INTERN

Kley | Los Angeles, California

- Redesigned Kaiser Permanente's policy management web app to raise staffs' working efficiency
- Built a design system, several versions of low-fidelity prototypes, and the look and feel of the web app using Adobe XD
- Collaborated with senior designers and developers to iterate designs based on user research and stakeholder feedback

TEACHING ASSISTANT, INTERACTIVE PROTOTYPE

ArtCenter College of Design | Pasadena, California

- Guided students with learning user research, human-centered design, and prototyping tools
- · Assisted students with coding their projects in HTML, CSS, and Javascript

SPONSORED COURSEWORK

SALESFORCE SPONSORED PROJECT, EVENT DESIGN

Salesforce | Remote

- Partnered with a student from Media Design Practices to propose a value-driven component for Dreamforce, Salesforce's annual event
- · Designed unique website interactions and marketing materials with consistent, authentic brand voices
- Plotted user stories that resonated with sponsors using an animation made in After Effects

OREO DESIGNSTORM, E-COMMERCE

Mondelez | Remote

- Worked with an illustration and a product design student to propose a redesign of Oreo's e-commerce experience that spark playfulness
- Delivered a website design, a packaging design, and a short animatic that communicates user stories

SKILLS

DESIGN & PRESENTATION

User Research, User Flow, Journey Map, Information Architecture, Wireframe, Prototype, Usability Testing, UI Design, Responsive Design, Data-Driven Design, Accessible Design, Presentation, Design Sprint, Agile Design, Lean UX

SOFTWARE & CODING

Sketch, Figma, Adobe Creative Cloud (XD, Photoshop, Illustrator, InDesign, After Effects), InVision, Principle, ProtoPie, Zeplin, Webflow, Rhino, SolidWorks, Keyshot, HTML5, CSS3, Javascript, React, Python

Jan. 2021 – Jul. 2021

Anticipated Dec. 2021

Sept. 2019 - Dec. 2019

Jan. 2021 – Apr. 2021

Mar. 2021