

FLOWCHART Reporting of Complaints

Below tables represent a presentation of the reporting flow and procedure regarding complaints of infringement of ECAHO rules. Two different charts, depending on the relation of the complaint, directly or not directly show related. Please follow the correct flowchart:

Show related complaints can be lodged in accordance with the Rules for Conduct of Shows:

*A **show organiser, appointed judge, ring master, exhibitor, owner or handler of a horse entered at the show** may lodge a complaint alleging infringement of the rules of the EAHSC, contained in the “Blue Book”. Any complaint, except concerning a complaint about a judge or any other official including show organisers, is **to be made in writing before the end of the show**. A deposit of € 200,- or equivalent in local currency will be **lodged with the DC** and may be retained at the DCs discretion, if the complaint is considered frivolous. Such forfeiture belongs to ECAHO.*

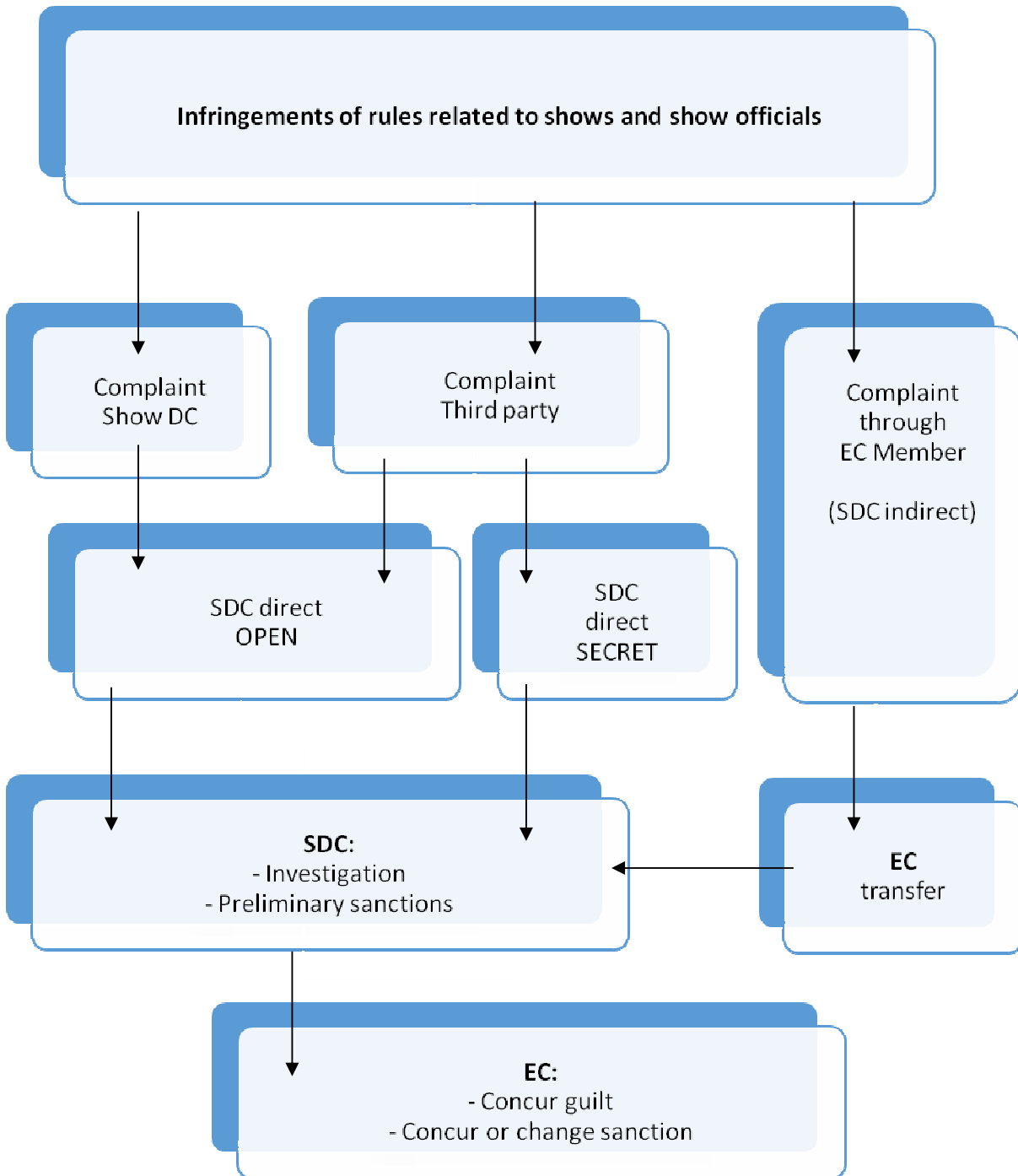
***Any complaint about a judge or any other official including the show organisers is to be made in writing and signed by two individuals. Such complaint must contain any evidence and be sent to the ECAHO executive Secretary with full name and postal address of the complainant within 3 days of the show.** A deposit of €300 must be paid in accordance with the instructions and deadline given by the Executive Secretary. The investigation of the complaint will be conducted in accordance with the Rules for Disciplinary Committees, articles 19 et seq.*

Non show related complaints can be sent at any time directly to the ECAHO office:

Written statement at the address of the Executive Committee with detailed description of the complaint can be sent to the ECAHO executive secretary,

In all cases a secrecy option is provided if specifically requested.

In that case the name(s) of the complainer(s) will never be communicated outside the SDC and EC



Infringements of rules that are not directly related to shows,
more general or regarding meeting-officials

Through EC
member

EC Direct

Third party
EC Direct

OPEN

Third party
EC Direct

SECRET

EC:
- Consider special committee
- Investigate
- Establish guilt
- Sanction